



# ARNOLD PALMER INVITATIONAL MOBILE TICKETING GUIDE





## STEP-BY-STEP INSTRUCTIONS FOR **MANAGING YOUR TICKETS**

All tickets to the Arnold Palmer Invitational are mobile only. The Arnold Palmer Invitational Mobile Ticketing Guide provides step-by-step instructions on accessing tickets and parking passes, adding tickets to your phone's wallet, and transferring tickets. Follow the guide to ensure a smooth entry into the tournament.

You can access your tickets through two convenient methods. Please choose your preferred option below for detailed instructions.



**API ACCOUNT  
MANAGER WEBSITE**



**PGA TOUR APP**

If you have any questions or need further assistance, we're here to help.

Contact us at [tickets@arnoldpalmerinvitational.com](mailto:tickets@arnoldpalmerinvitational.com) or **(407) 876-2888**.





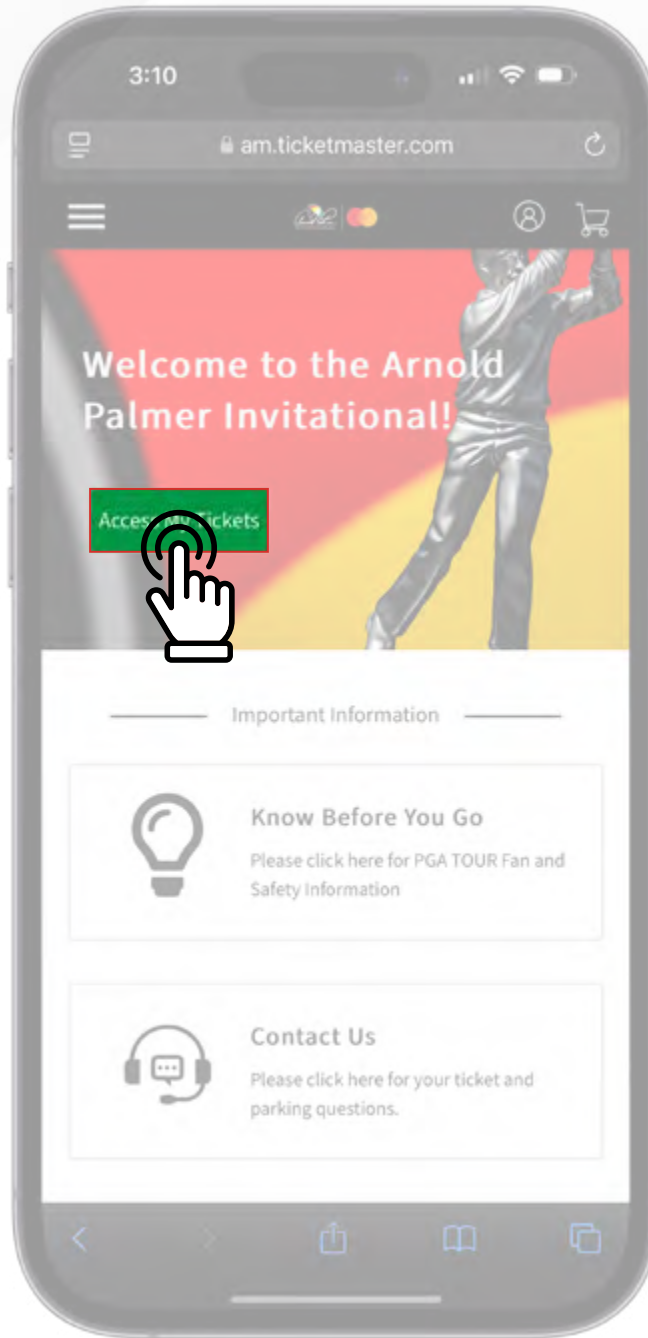
API ACCOUNT MANAGER

# **ACCESSING YOUR TICKETS AND PARKING**

# ACCESS THE ACCOUNT MANAGER:

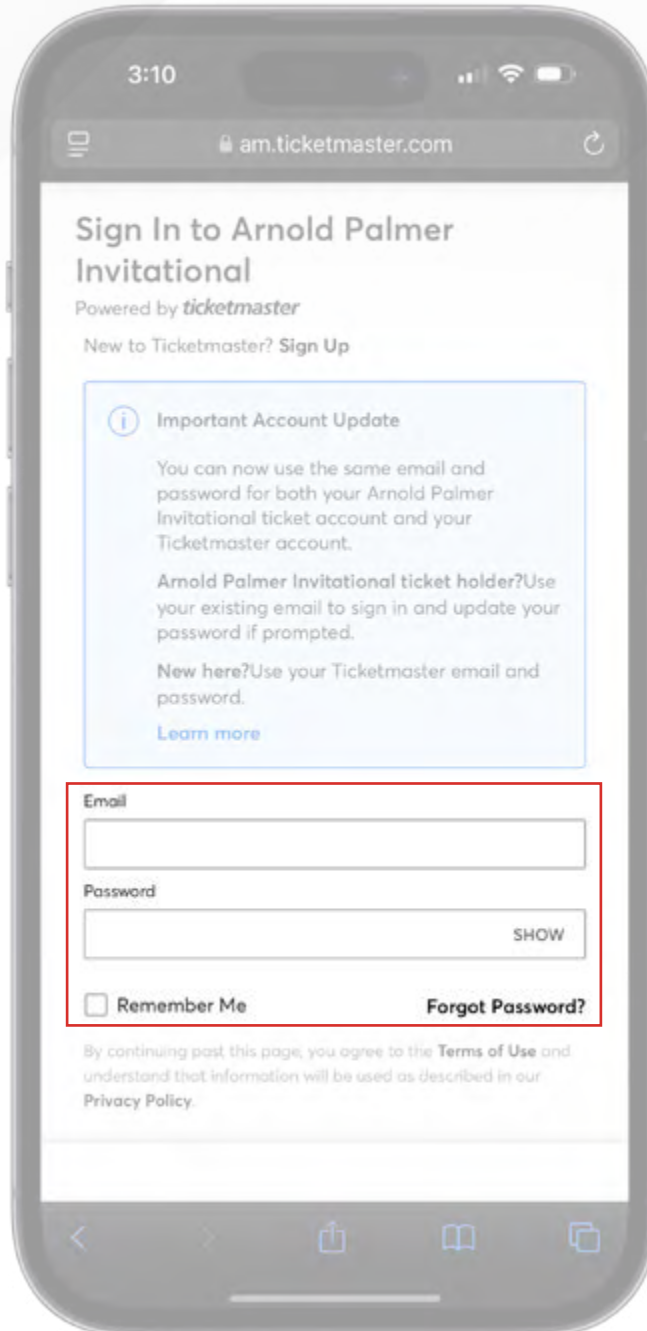
Click the button to visit the site, then click "Access My Tickets."

ACCOUNT MANAGER



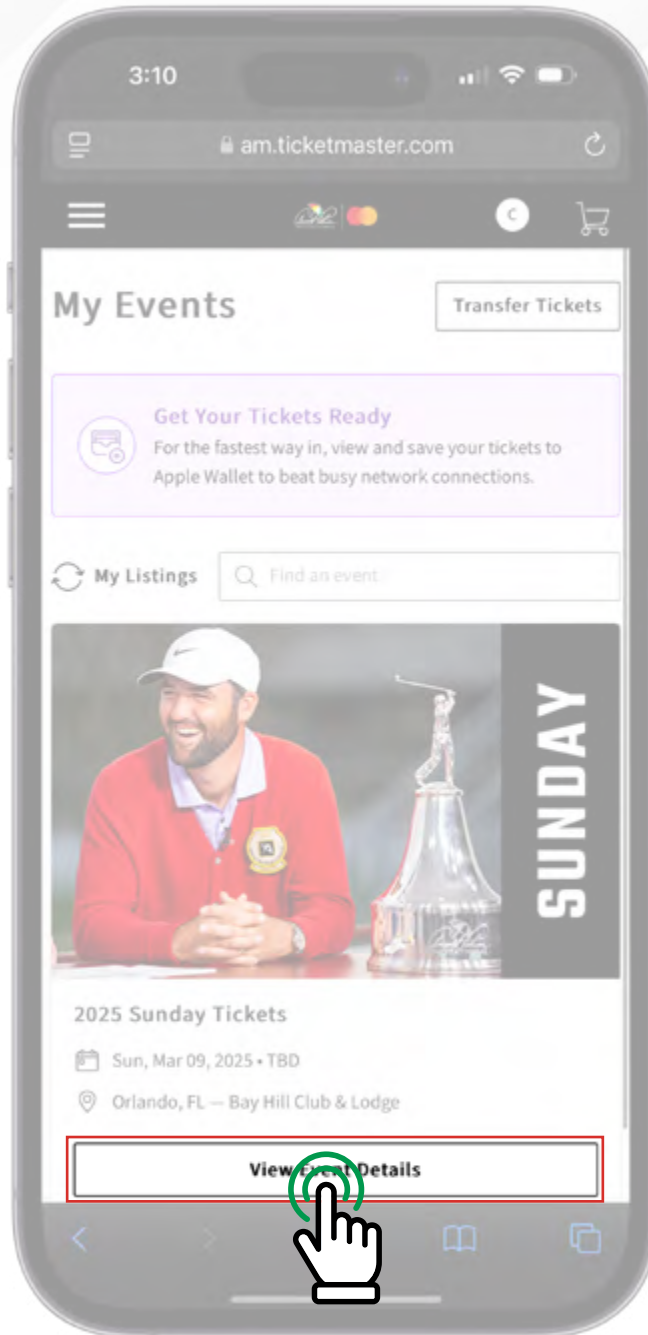
# SIGN IN:

Sign in to your Ticketmaster account or create a Ticketmaster account using the email address associated with your tickets.



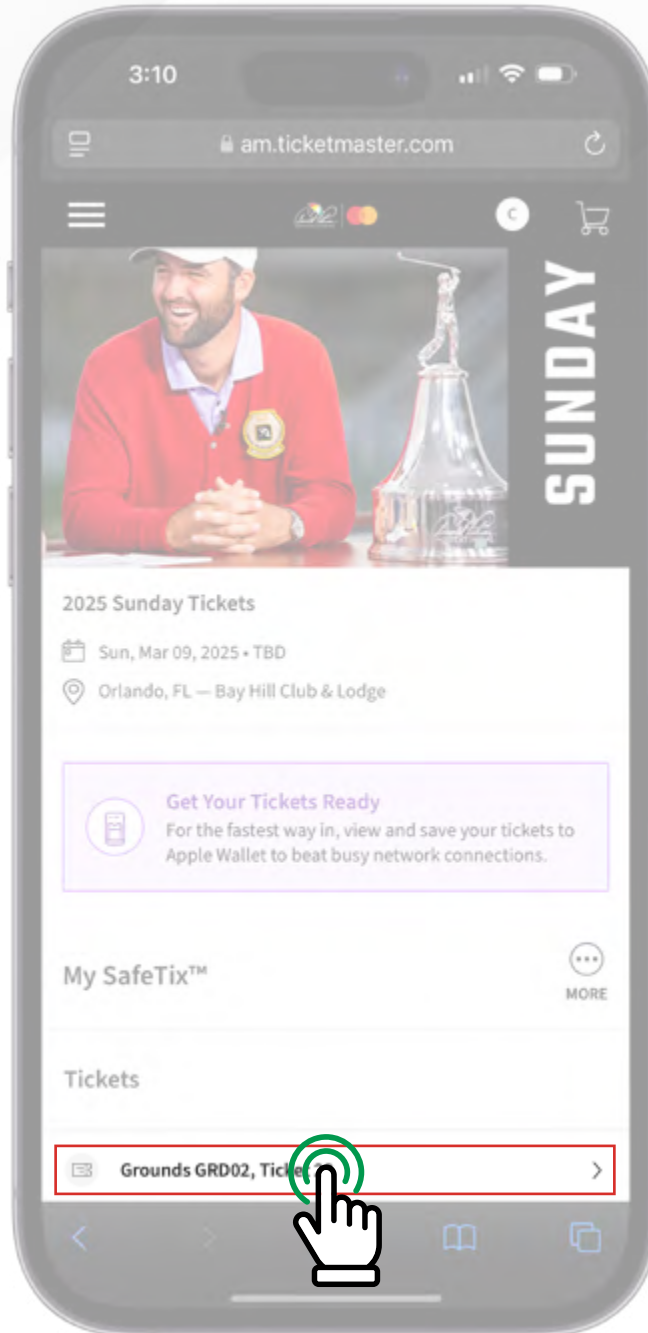
# FIND YOUR EVENT:

Navigate to the day you're attending and click "View Event Details".



# VIEW YOUR TICKET(S):

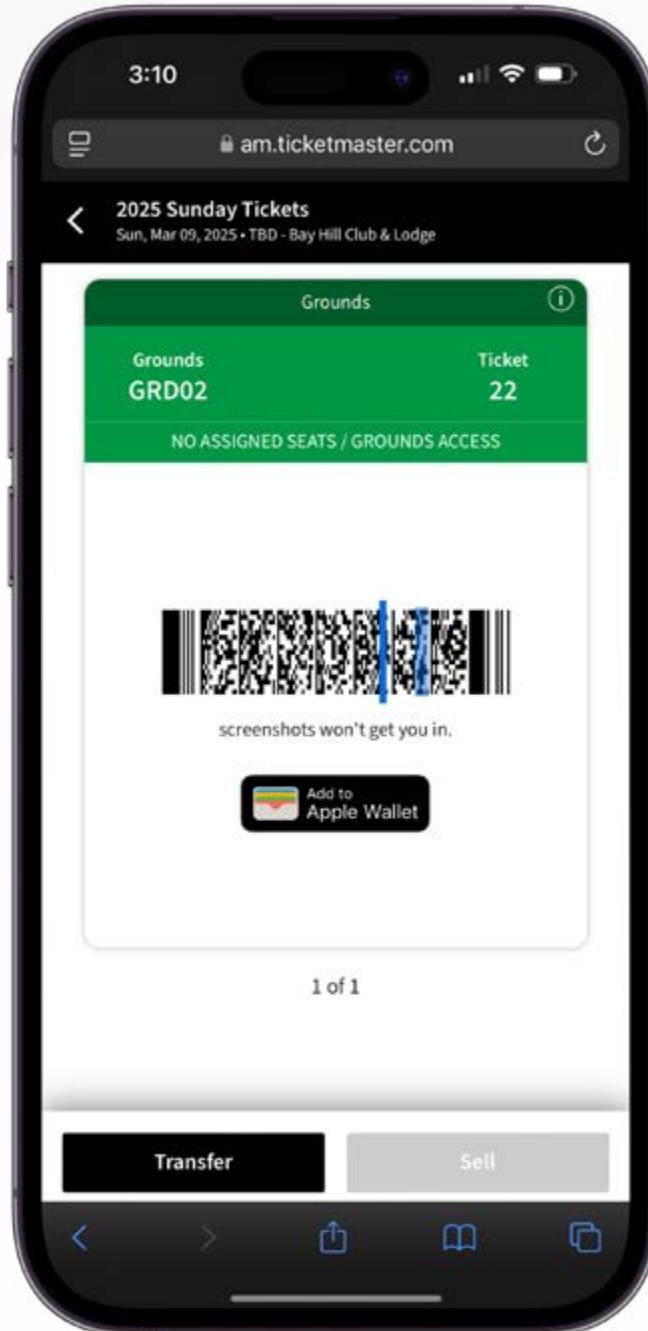
Select your ticket(s) to view the SafeTix rotating barcode(s). If you have multiple tickets, swipe side-to-side to see all your barcodes.



# PRESENT AT ENTRANCE:

Show the rotating barcode(s) on your mobile device for scanning at the event.

**Screenshots will not be accepted.**





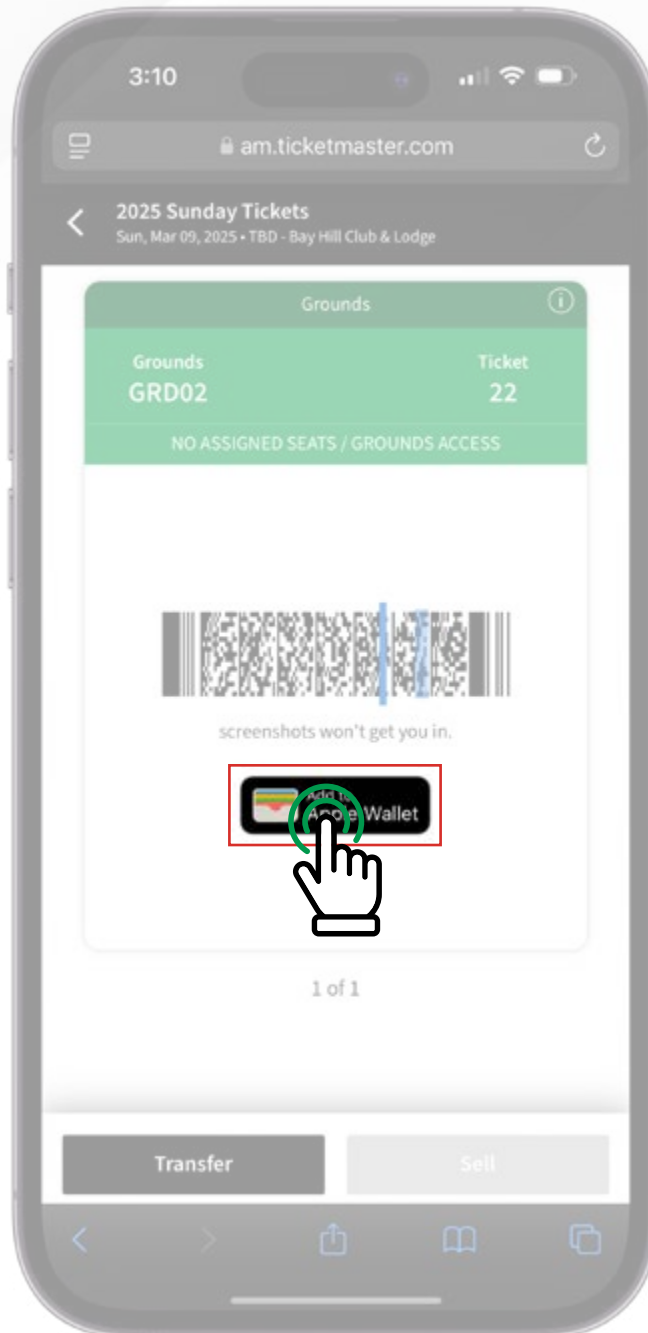


## PRO TIP:

For the fastest way in, we recommend adding your tickets to your phone's mobile wallet prior to arriving to the course. It is the easiest way to beat busy network connections. Instructions are as follows:

# SAVE TICKETS TO YOUR DEVICE:

From the SafeTix revolving barcode screen, tap “Add to Apple Wallet” (iOS) or “Save to Phone” (Android).



# CHOOSE TICKETS TO ADD:

Select all tickets (if applicable) or just one ticket to your wallet. When the ticket(s) are successfully in your wallet, it will look like the following screenshot.



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## **USE WALLET FOR ENTRY:**

Once you arrive, open your ticket(s) in your wallet and tap your phone to a scanner at the tournament entrance.



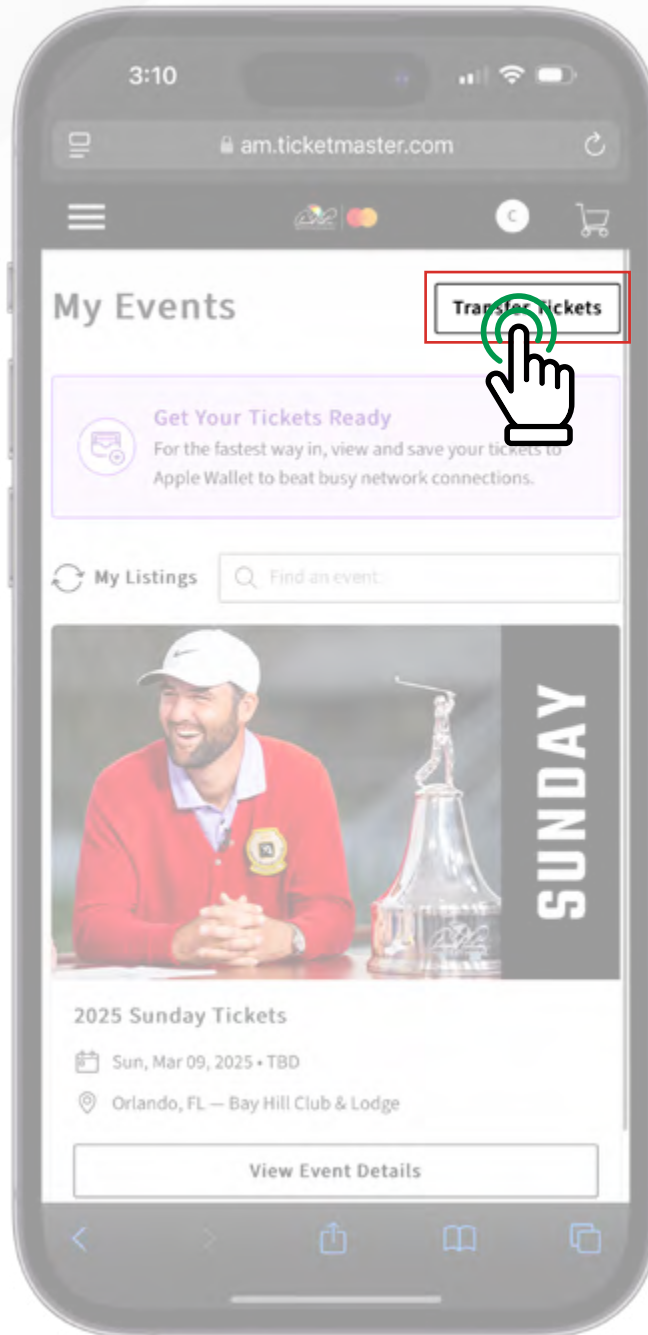


API ACCOUNT MANAGER

**TRANSFERRING  
TICKETS**

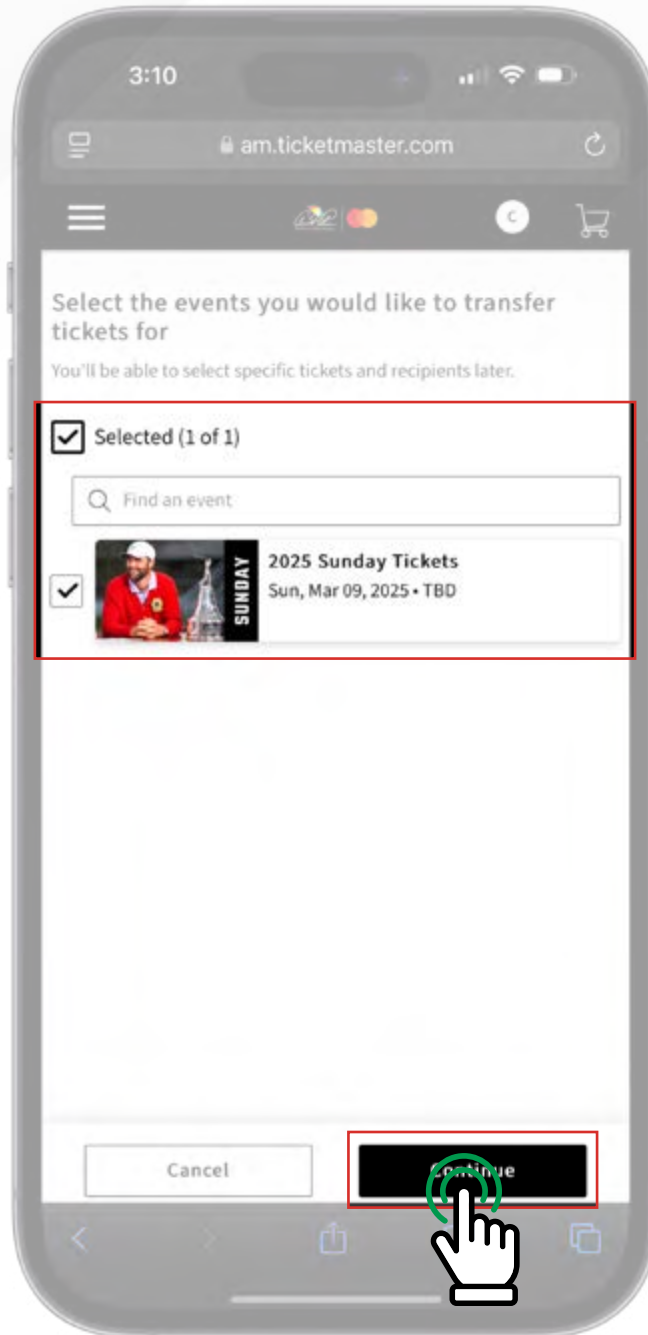
# TRANSFERRING TICKETS:

From the My Events page, press the "Transfer Tickets" button in the upper right.



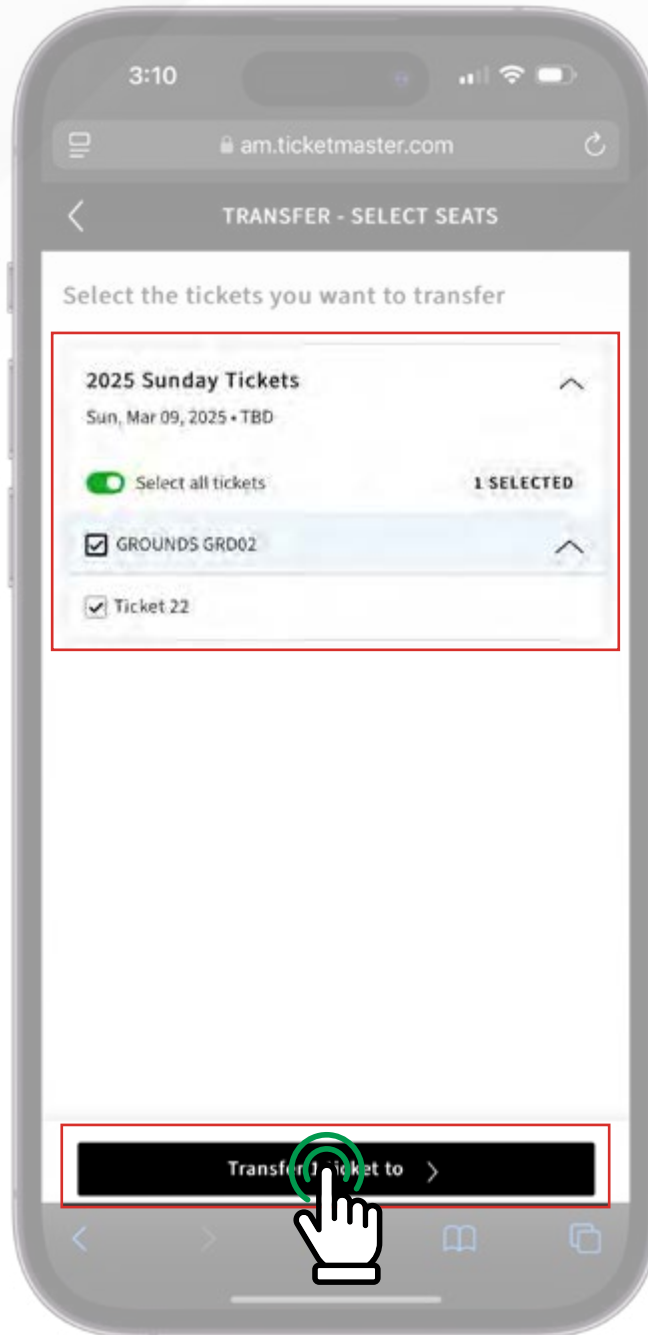
# SELECT EVENT DATES:

Choose specific dates or select all for a bulk transfer. Once selected, press the "Continue" button.



# PICK TICKET(S) TO TRANSFER:

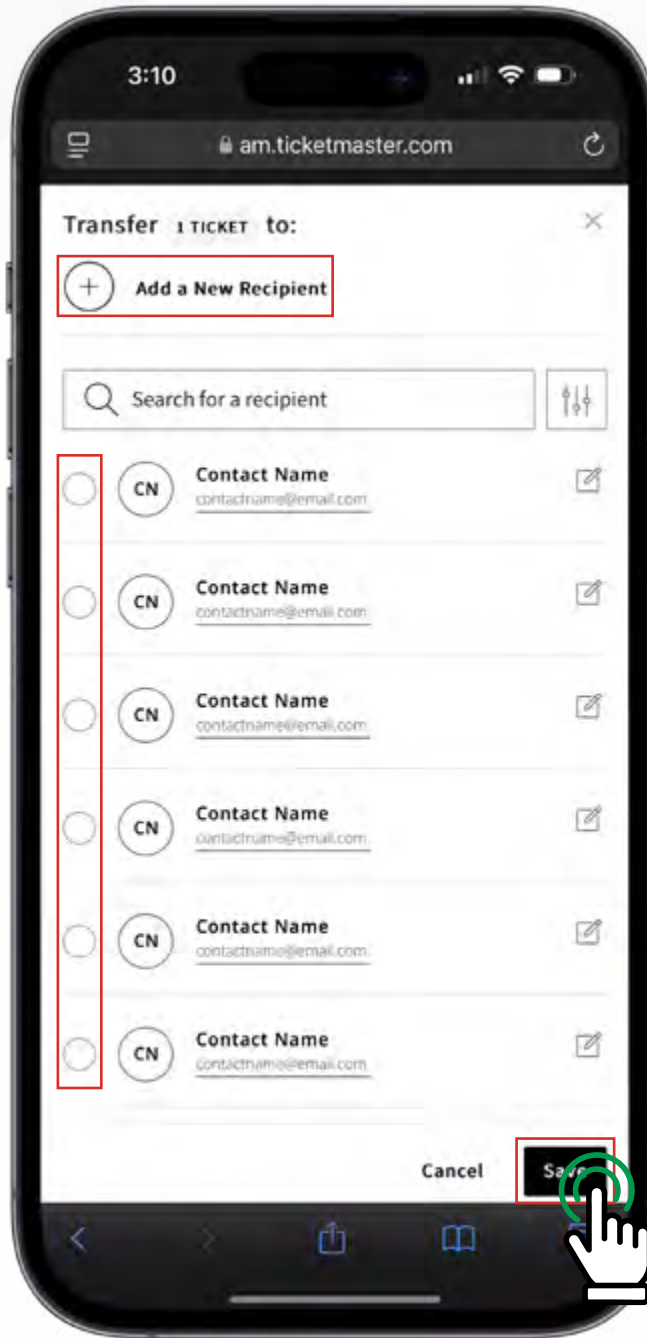
Select the ticket(s) you wish to transfer from your selected event date(s). Then press the "Transfer ticket to" button.





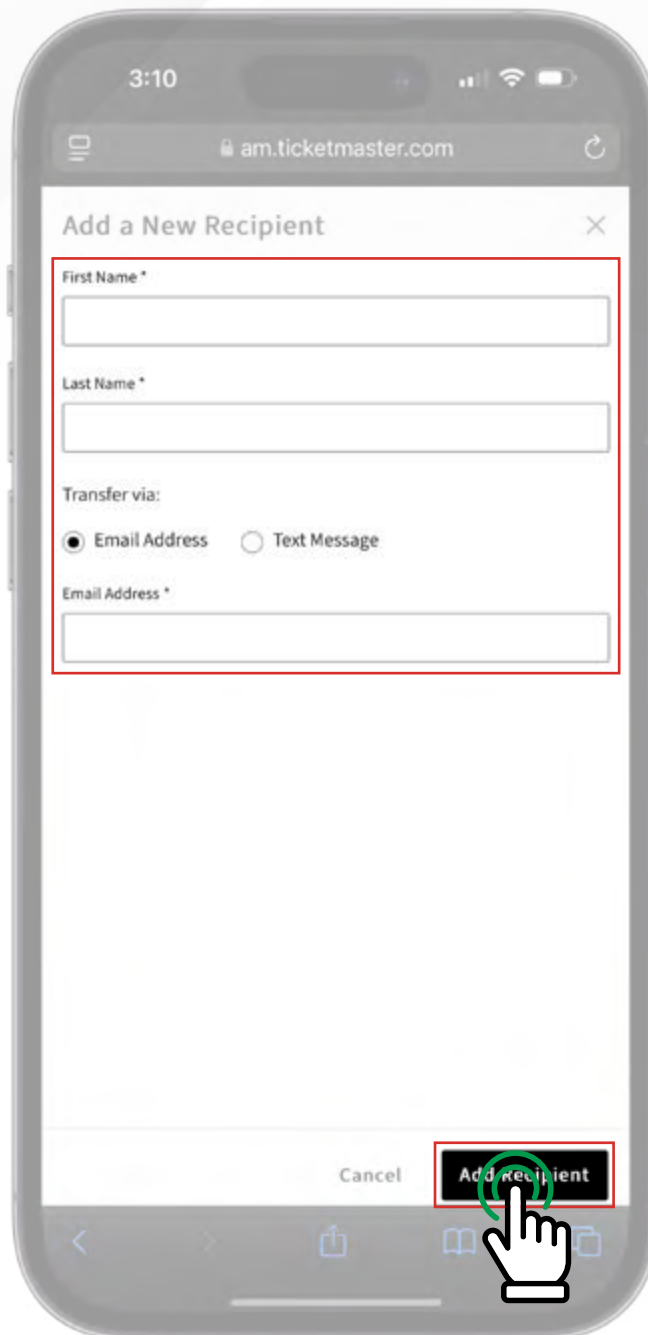
# CHOOSE A RECIPIENT:

Either select from your list of available contacts or press "Add a New Recipient".



## ADD RECIPIENT DETAILS:

If adding a new recipient, enter their name, then choose to transfer the tickets via email or text. Once all information is entered, press the "Add Recipient" button. Your new contact will be automatically assigned to your ticket(s).



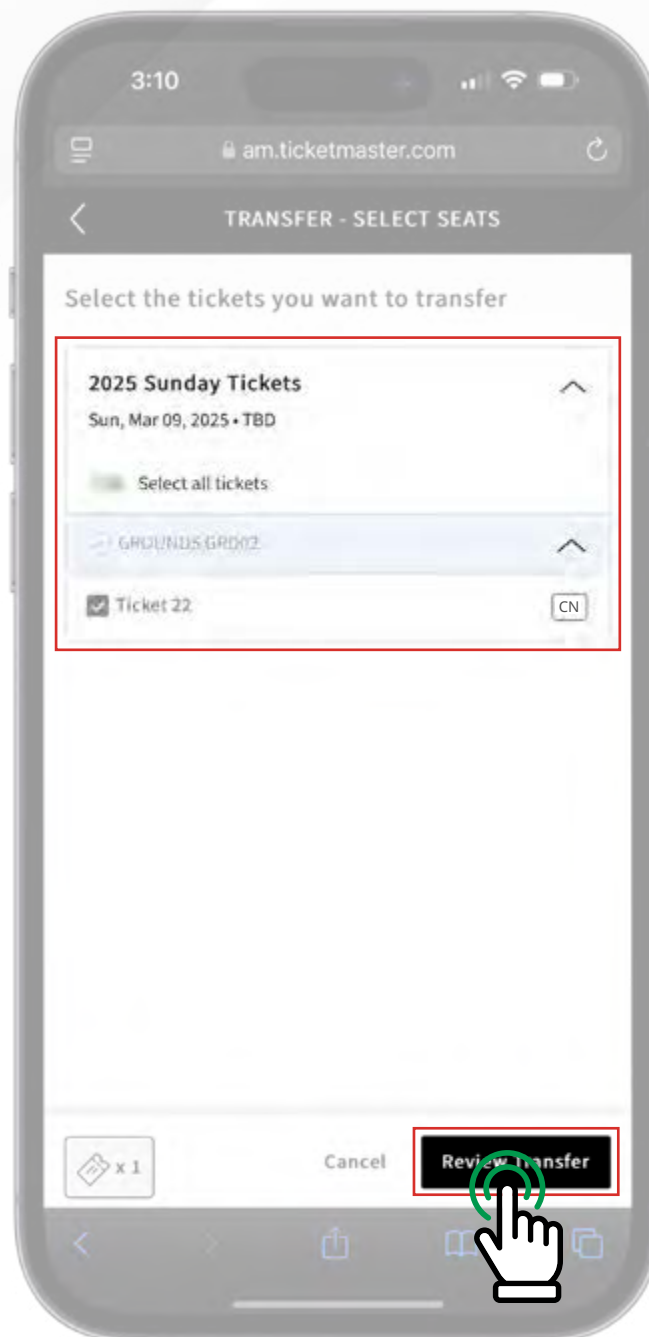
The image shows a smartphone screen displaying the "Add a New Recipient" form. The form is titled "Add a New Recipient" and includes the following fields and options:

- First Name \***: A text input field.
- Last Name \***: A text input field.
- Transfer via:** Two radio button options:  Email Address and  Text Message.
- Email Address \***: A text input field.

At the bottom of the form, there are two buttons: "Cancel" and "Add recipient". A hand icon is shown clicking the "Add recipient" button, which is highlighted with a red box. The form fields are also highlighted with a red box.

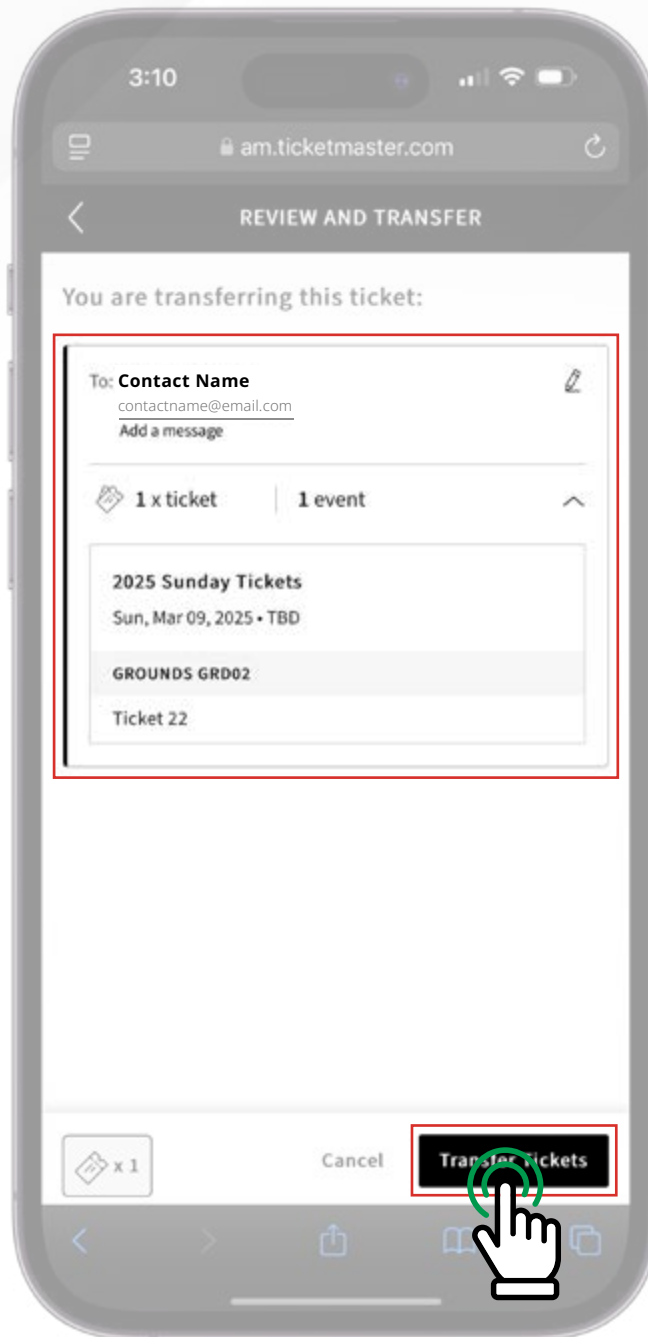
## REVIEW TRANSFER:

If successful, the recipient's initials will appear next to their assigned ticket(s). Once all recipients to the transferring tickets are assigned, press the "Review Transfer" button.



# COMPLETE TRANSFER:

If all details look correct, press the "Transfer Tickets" button. Your recipients will be notified via email or text.





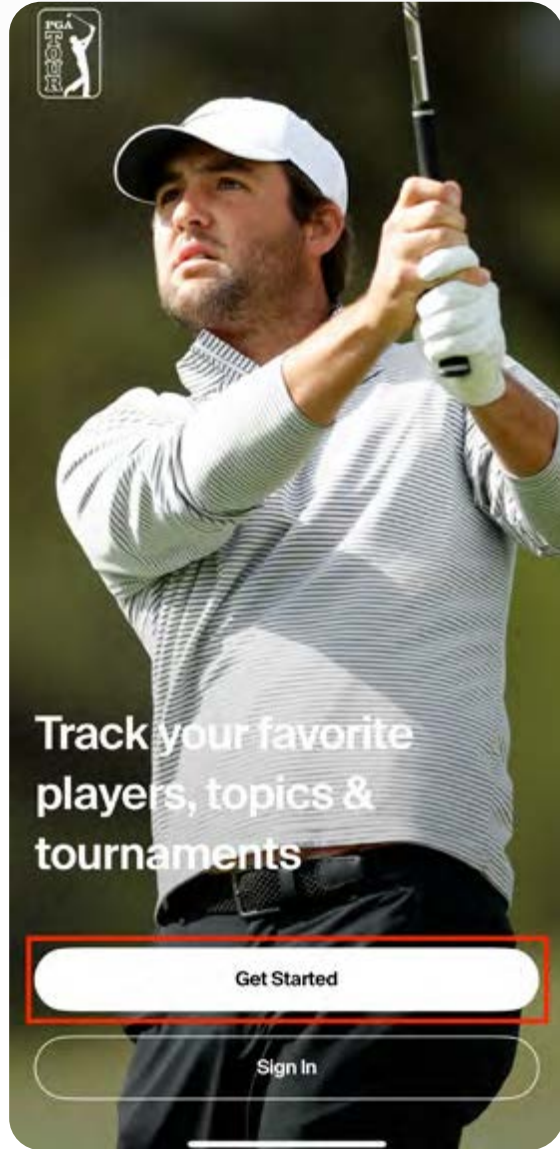
PGA

PGA TOUR APP

# ACCESSING YOUR TICKETS AND PARKING

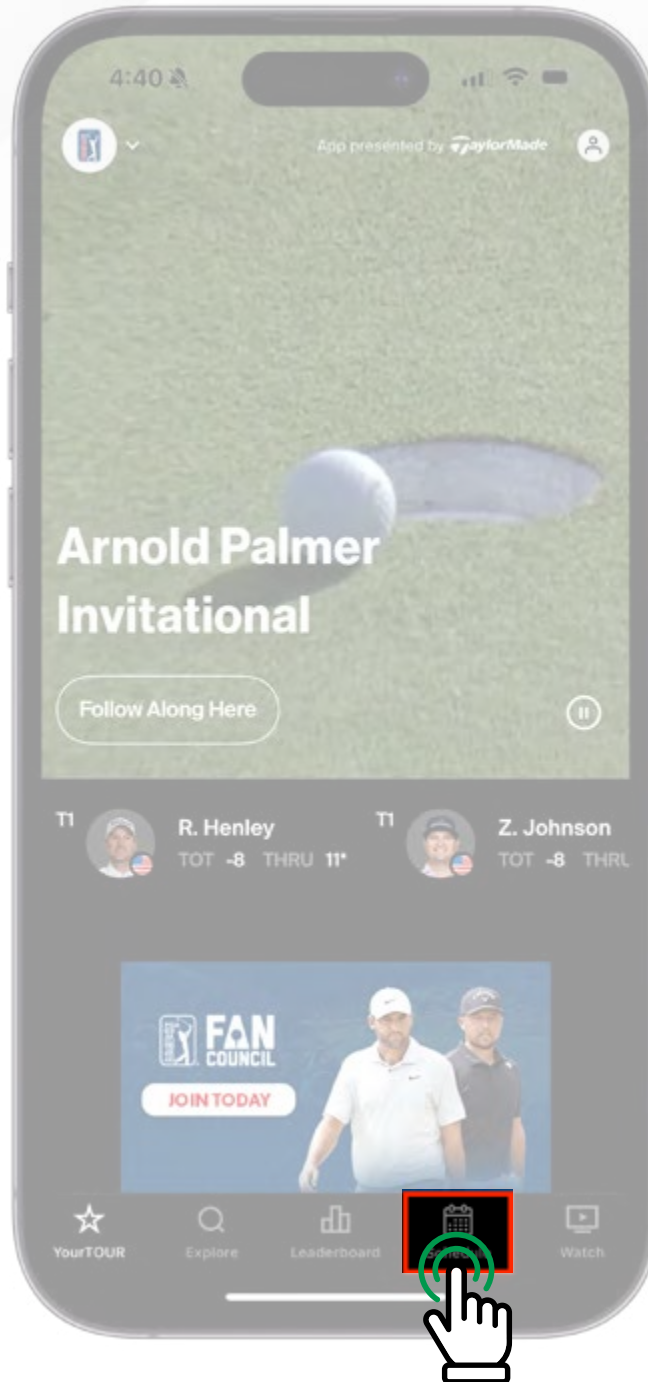
# GET THE APP:

Download the PGA TOUR app from the Apple App Store or Google Play Store.  
Creating an account with the PGA TOUR is not required to access your tickets.



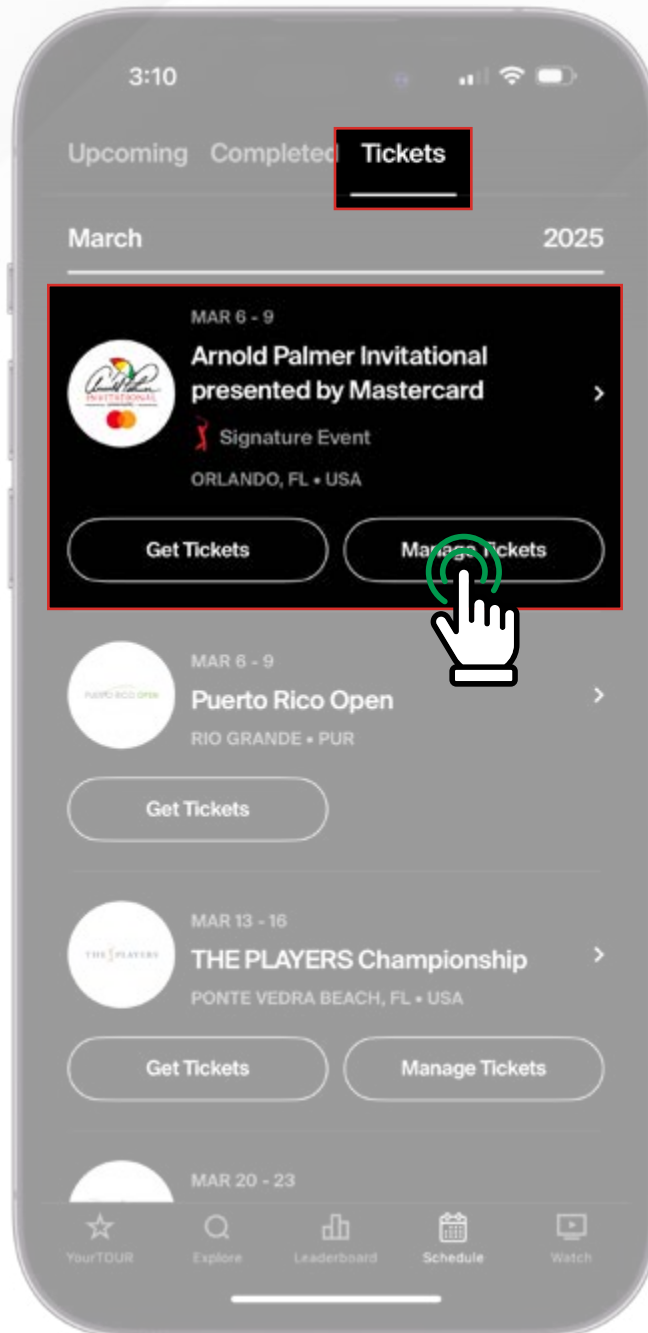
# ACCESS THE TOUR SCHEDULE:

From the app homepage, click the "Schedule" icon along the bottom.



# LOCATE API:

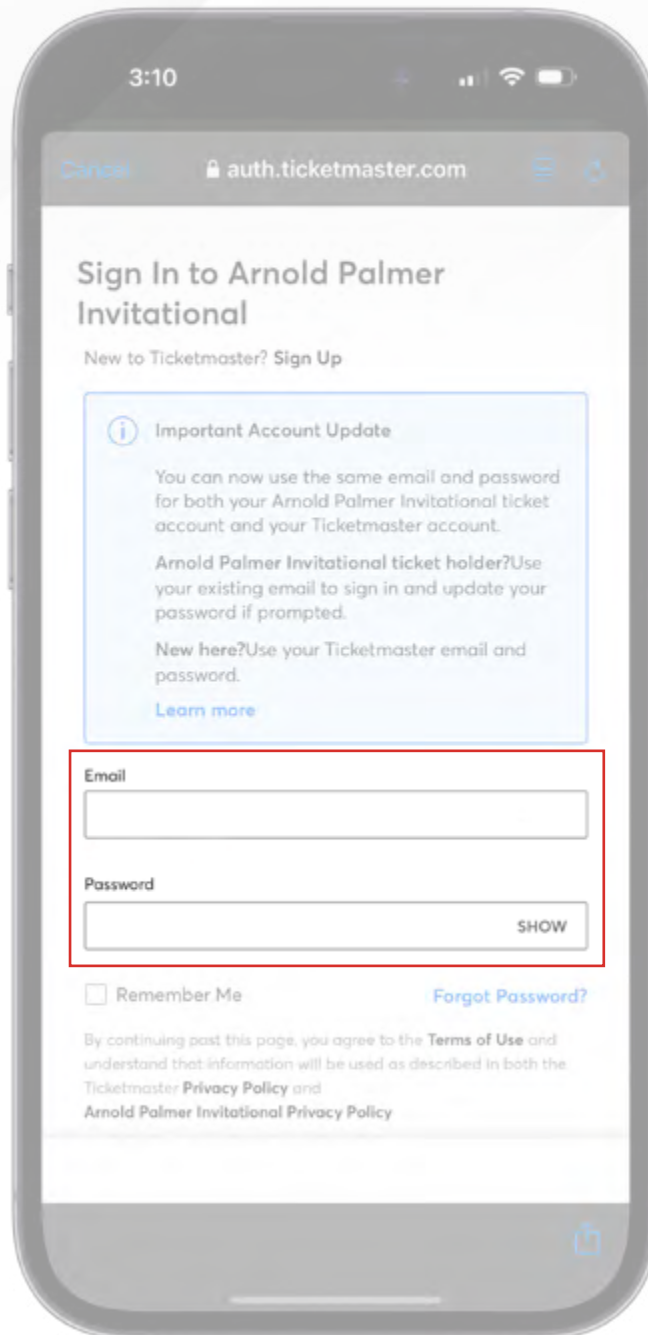
Click "Tickets" along the top, then scroll down to the Arnold Palmer Invitational presented by Mastercard and click "Manage Tickets".





# SIGN IN:

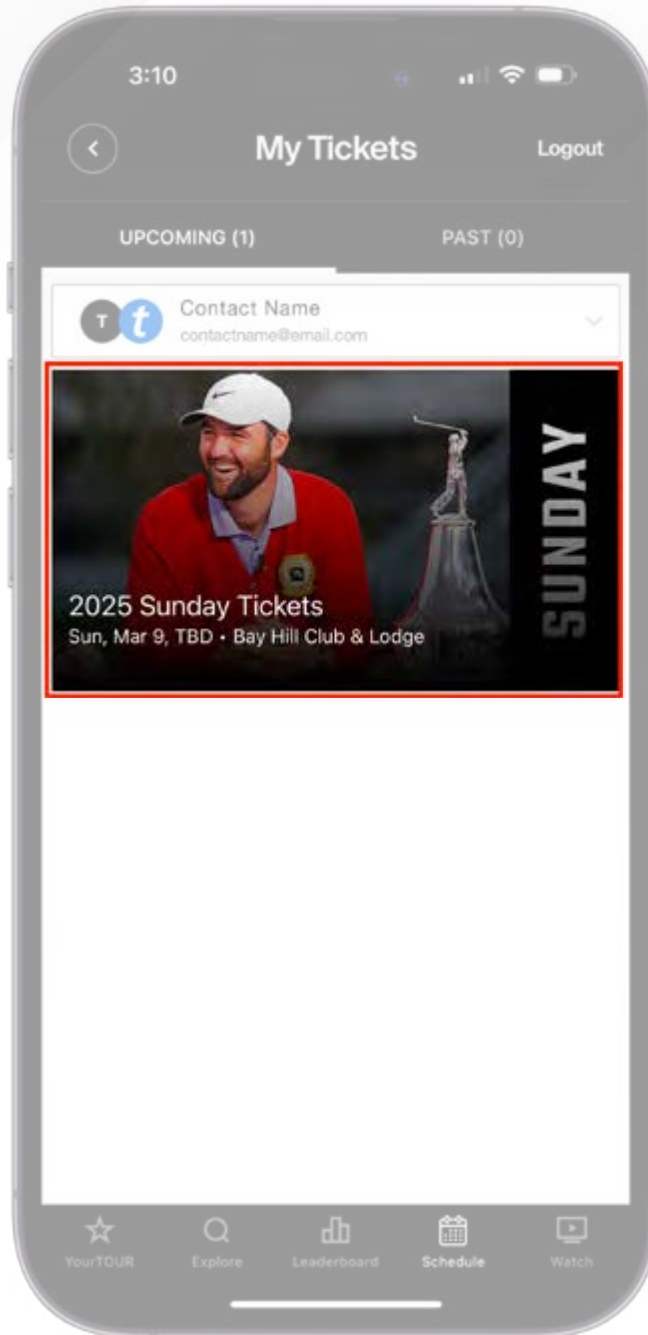
Sign in to your Ticketmaster account or create an account using the email address associated with your tickets. Click “OK” if prompted to link accounts, and “Continue” to allow “pgatour” to use “ticketmaster.com” to sign in.



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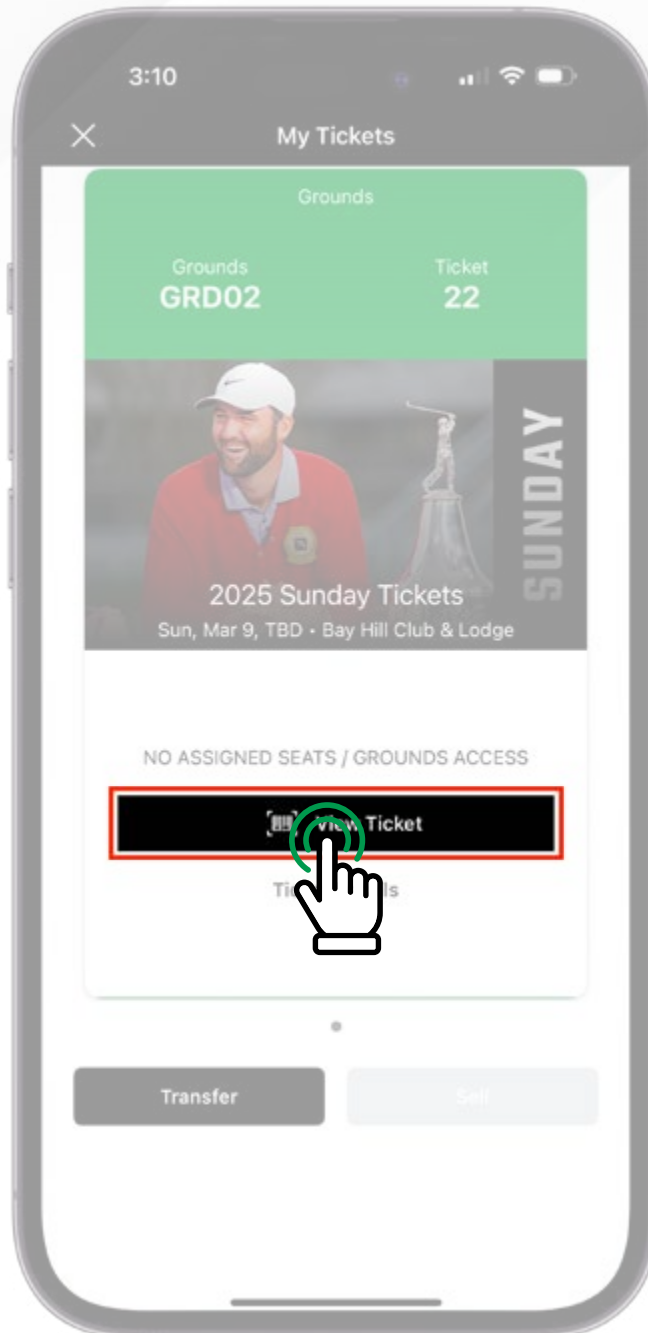
# FIND YOUR TICKET(S):

Click the photo of the day you are attending.



# VIEW YOUR TICKET(S):

Click "View Ticket" to open the SafeTix rotating barcode(s). If you have multiple tickets, swipe side-to-side to see all your barcodes.

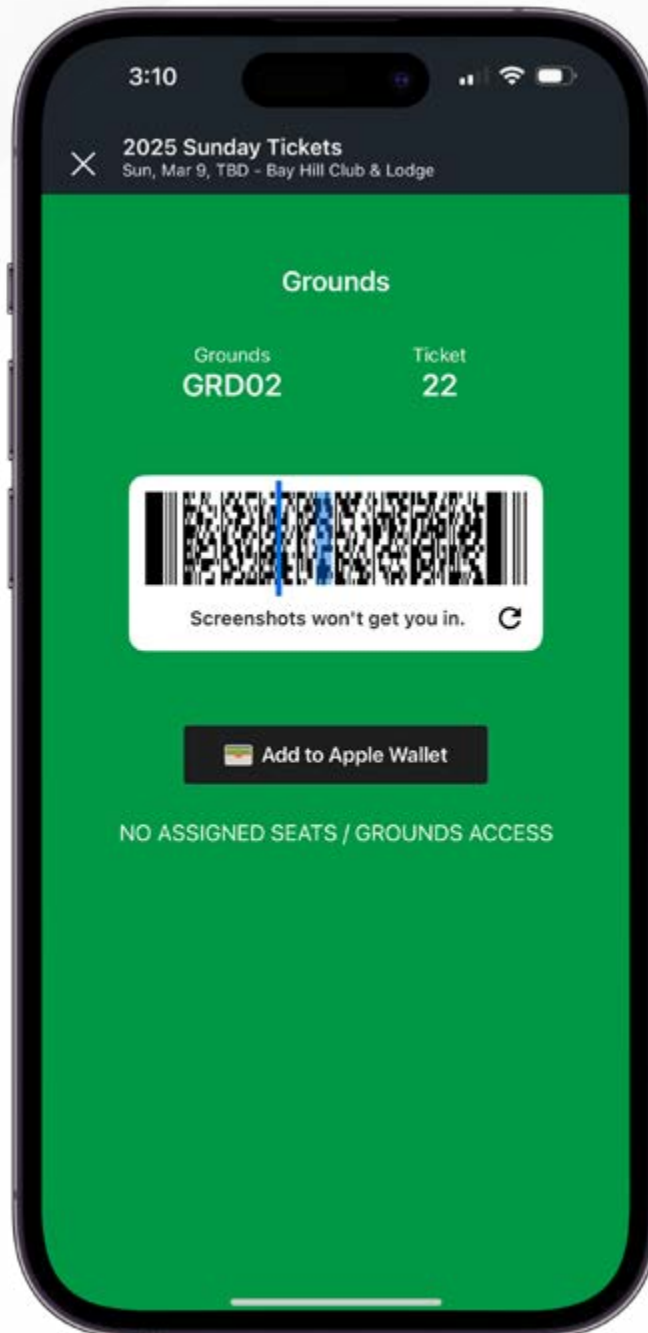


07/10

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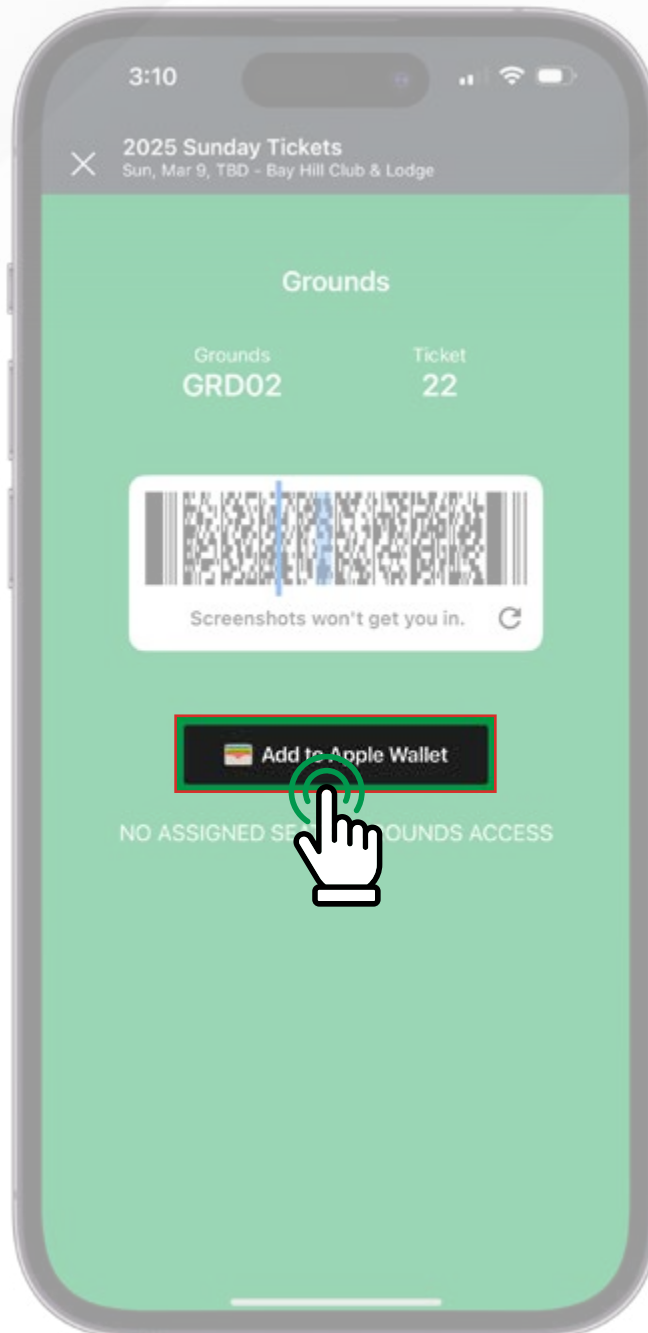


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10/10

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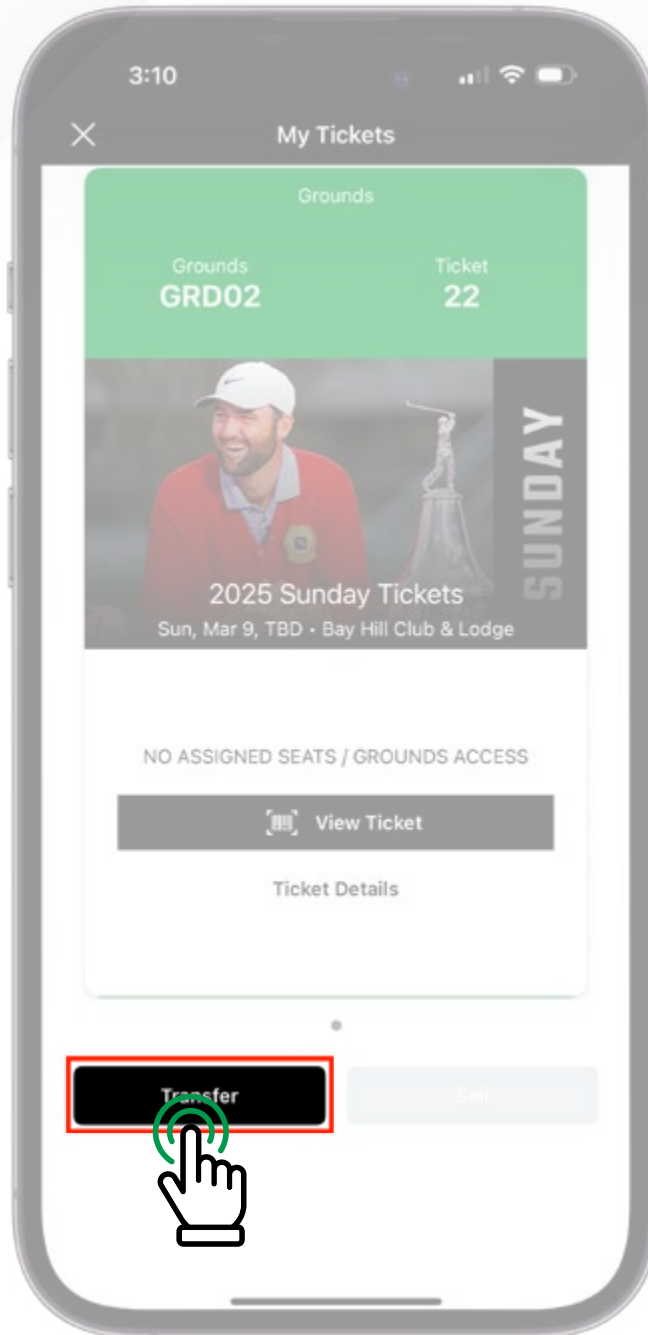
PGA

PGA TOUR APP

# TRANSFERRING TICKETS

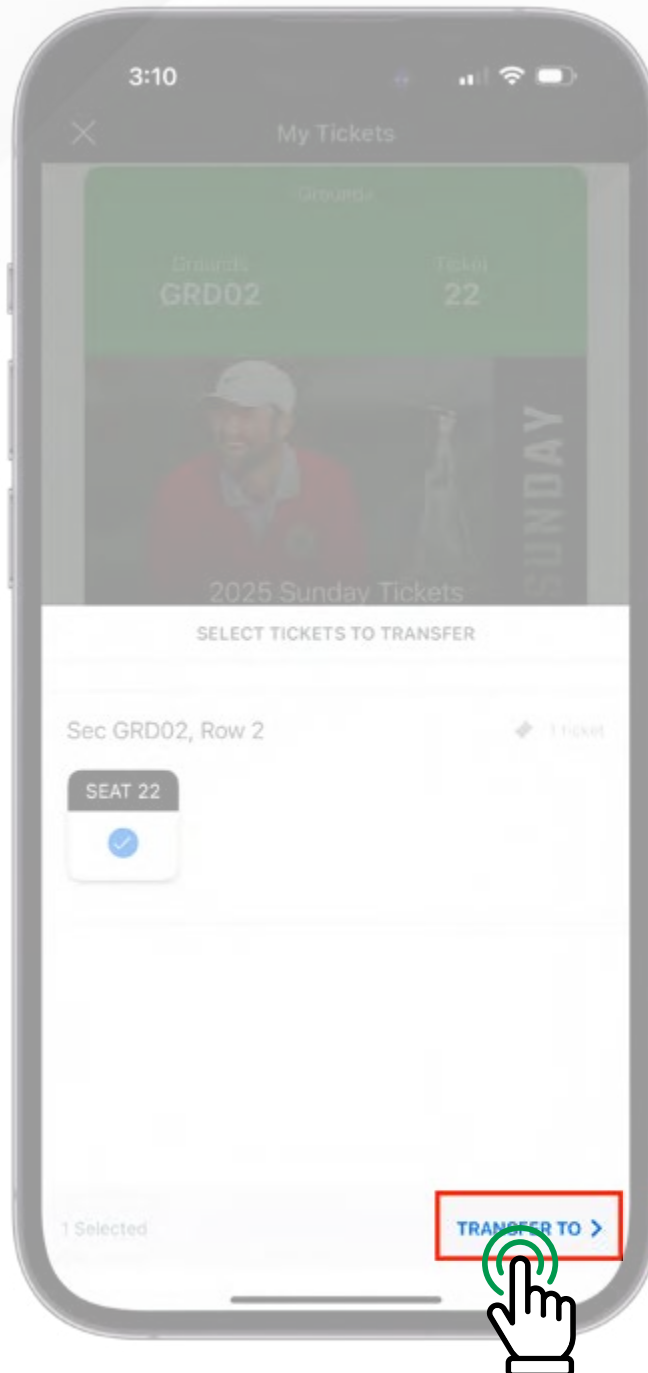
# TRANSFERRING TICKETS:

From the My Tickets page, press the "Transfer" button in the lower left.



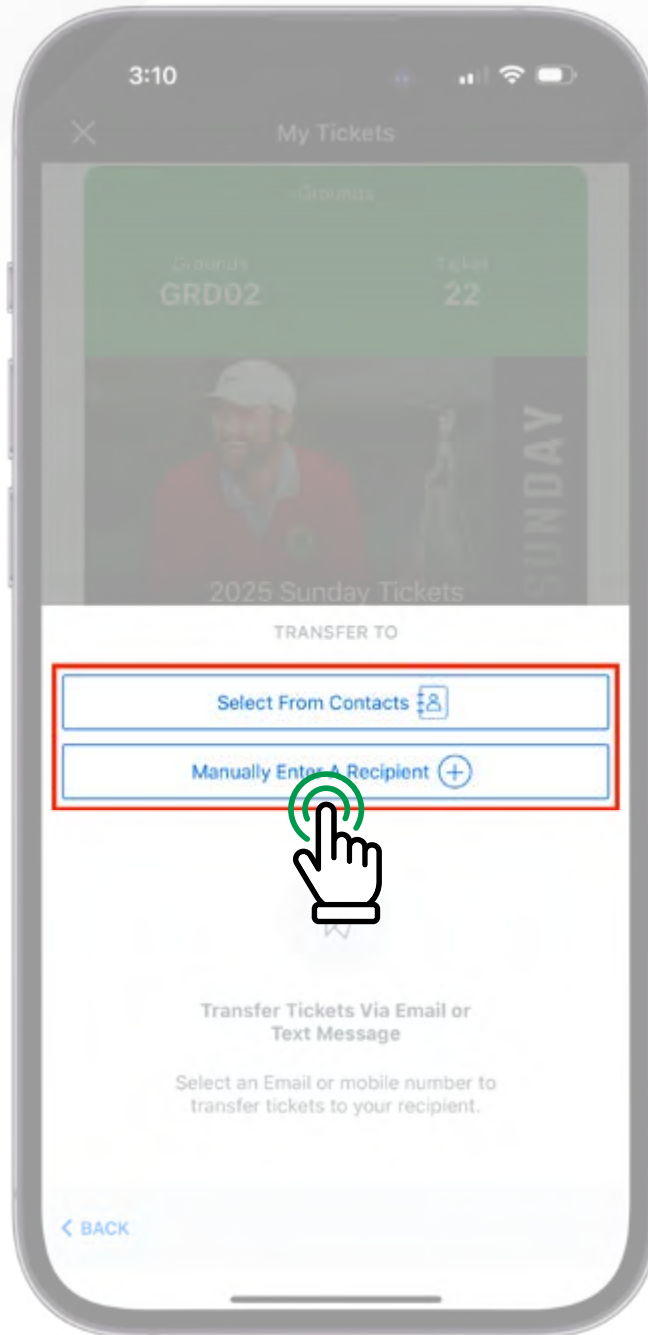
# PICK TICKET(S) TO TRANSFER:

Select the ticket(s) you wish to transfer from your selected event date(s). Then press the "Transfer to" button.



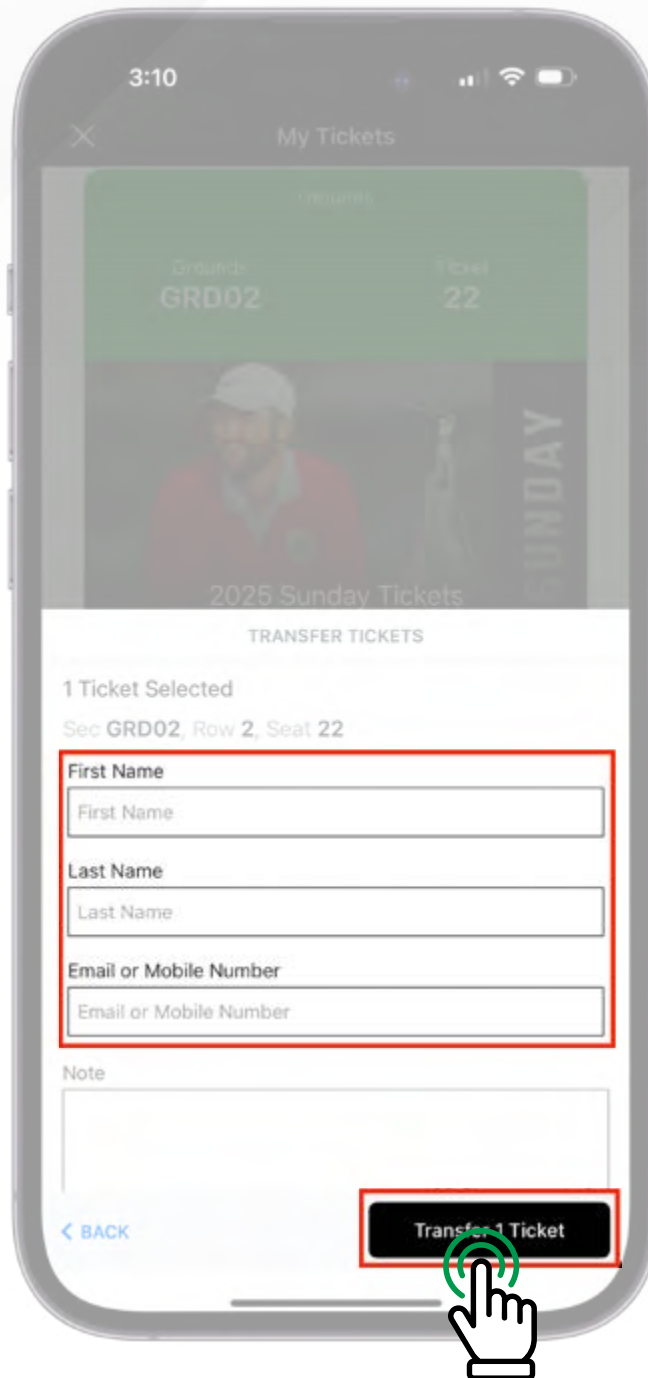
# CHOOSE A RECIPIENT:

Either select from your list of available contacts or press "Manually Enter a Recipient".



# ADD RECIPIENT DETAILS:

If adding a new recipient, enter their first name, last name, email or phone number, and a note if desired. Once all information is entered, press the "Transfer Ticket" button to initiate the transfer.



# TRANSFER CONFIRMATION:

If successful, the ticket(s) information will appear with the recipient's name on it, ready to be claimed. You may also cancel the transfer from this point, if necessary.

