

#### ARNOLD PALMER INVITATIONAL MOBILE TICKETING GUIDE



#### STEP-BY-STEP INSTRUCTIONS FOR MANAGING YOUR TICKETS

All tickets to the Arnold Palmer Invitational are mobile only. The Arnold Palmer Invitational Mobile Ticketing Guide provides step-by-step instructions on accessing tickets and parking passes, adding tickets to your phone's wallet, and transferring tickets. Follow the guide to ensure a smooth entry into the tournament.

You can access your tickets through two convenient methods. Please choose your preferred option below for detailed instructions.



If you have any questions or need further assistance, we're here to help.

Contact us at tickets@arnoldpalmerinvitational.com or (407) 876-2888.

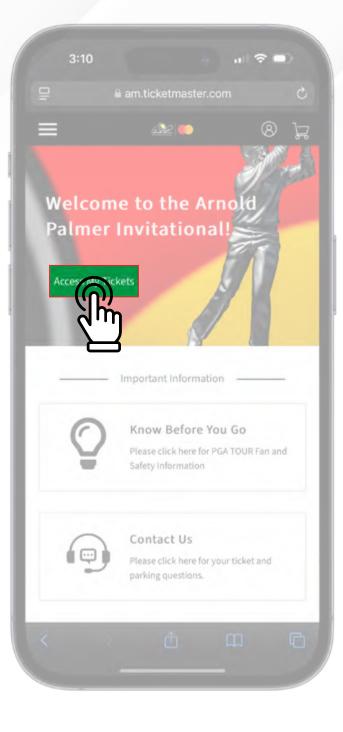


#### API ACCOUNT MANAGER ACCESSING YOUR TICKETS AND PARKING

ACCESS THE ACCOUNT MANAGER:

Click the button to visit the site, then click "Access My Tickets."

ACCOUNT MANAGER





# <sup>02/08</sup>

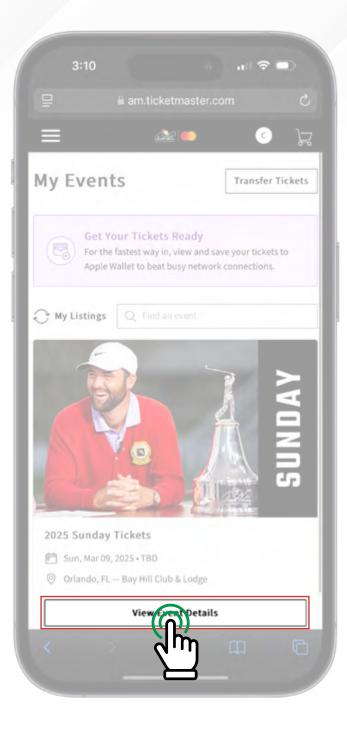
Sign in to your Ticketmaster account or create a Ticketmaster account using the email address associated with your tickets.

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#### **FIND YOUR EVENT:**

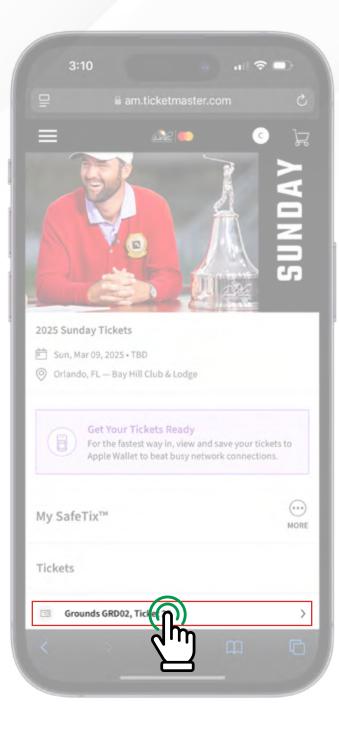
Navigate to the day you're attending and click "View Event Details".





# VIEW YOUR TICKET(S):

Select your ticket(s) to view the SafeTix rotating barcode(s). If you have multiple tickets, swipe side-to-side to see all your barcodes.





# **PRESENT AT ENTRANCE:**

Show the rotating barcode(s) on your mobile device for scanning at the event. Screenshots will not be accepted.

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#### **PRO TIP:**

For the fastest way in, we recommend adding your tickets to your phone's mobile wallet prior to arriving to the course. It is the easiest way to beat busy network connections. Instructions are as follows:



# SAVE TICKETS TO YOUR DEVICE:

From the SafeTix revolving barcode screen, tap "Add to Apple Wallet" (iOS) or "Save to Phone" (Android).

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#### O7/08 CHOOSE TICKETS TO ADD:

Select all tickets (if applicable) or just one ticket to your wallet. When the ticket(s) are successfully in your wallet, it will look like the following screenshot.





### USE WALLET FOR ENTRY:

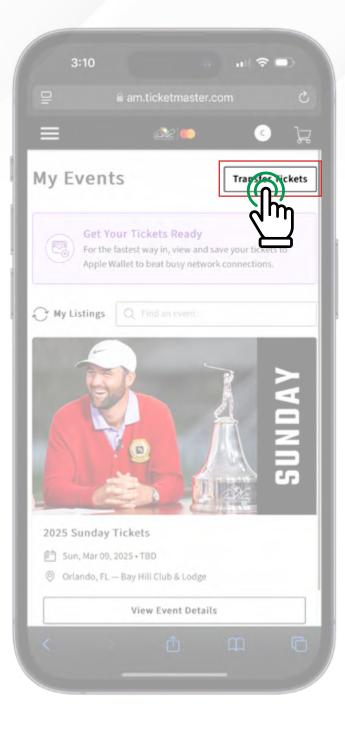
Once you arrive, open your ticket(s) in your wallet and tap your phone to a scanner at the tournament entrance.



#### API ACCOUNT MANAGER TRANSFERRING TICKETS

# **TRANSFERRING TICKETS:**

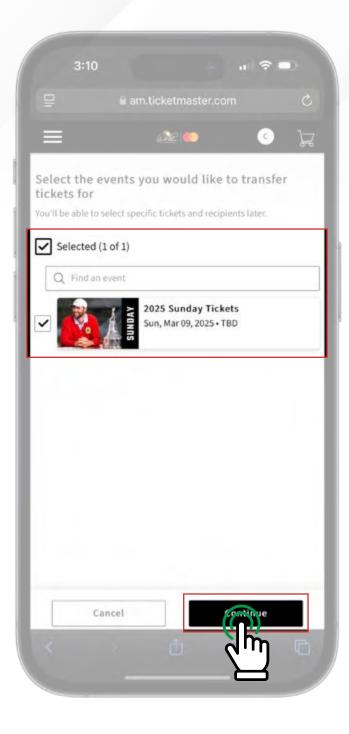
From the My Events page, press the "Transfer Tickets" button in the upper right.





# SELECT EVENT DATES:

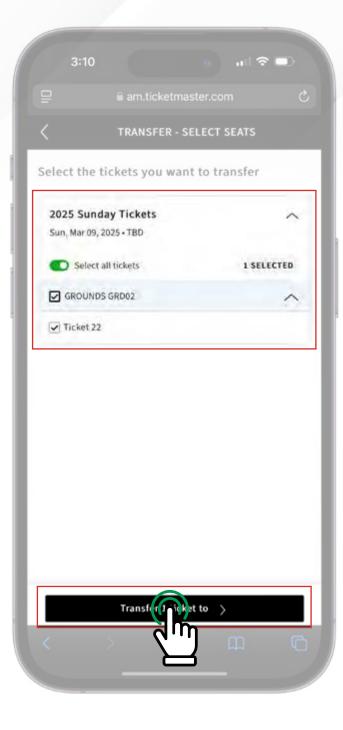
Choose specific dates or select all for a bulk transfer. Once selected, press the "Continue" button.





#### 03/07 PICK TICKET(S) TO TRANSFER:

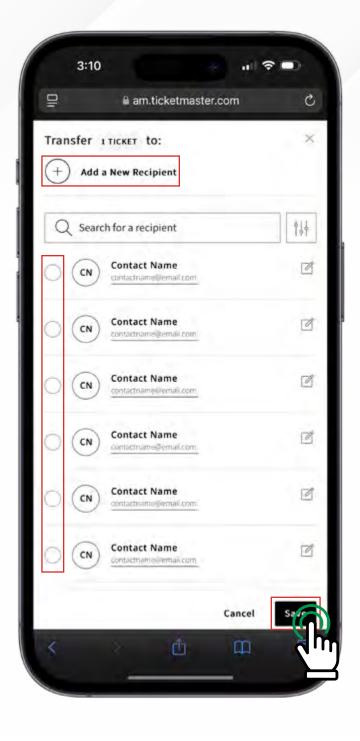
Select the ticket(s) you wish to transfer from your selected event date(s). Then press the "Transfer ticket to" button.





## CHOOSE A RECIPIENT:

Either select from your list of available contacts or press "Add a New Recipient".





# **ADD RECIPIENT DETAILS:**

If adding a new recipient, enter their name, then choose to transfer the tickets via email or text. Once all information is entered, press the "Add Recipient" button. Your new contact will be automatically assigned to your ticket(s).

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=	am.ticketmaster.com	0
Add a Nev	w Recipient	×
First Name *		
Last Name *		
Transfer via:		
Email Addr	ess 🔿 Text Message	
Email Address *		
	Cancel	repient



#### REVIEW TRANSFER:

If successful, the recipient's initials will appear next to their assigned ticket(s). Once all recipients to the transferring tickets are assigned, press the "Review Transfer" button.

Sun, Mar 09, 2025 • TBD Select all tickets GROUNDS GROV2	2025 Sunday Tickets	~
-2) GROUNDS GROOT		
	Select all tickets	
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# **COMPLETE TRANSFER:**

If all details look correct, press the "Transfer Tickets" button. Your recipients will be notified via email or text.

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#### PGA TOUR APP

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#### ACCESSING YOUR TICKETS AND PARKING

#### GET THE APP:

Download the PGA TOUR app from the Apple App Store or Google Play Store. Creating an account with the PGA TOUR is not required to access your tickets.



Immerse yourself in the **biggest** moments in **golf** 

THE NEW PGA TOUR APP











# ACCESS THE TOUR SCHEDULE:

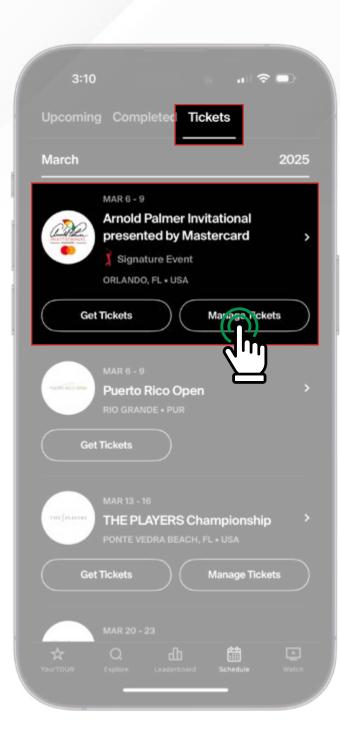
From the app homepage, click the "Schedule" icon along the bottom.





#### LOCATE API:

Click "Tickets" along the top, then scroll down to the Arnold Palmer Invitational presented by Mastercard and click "Manage Tickets".





#### o4/10 SIGN IN:

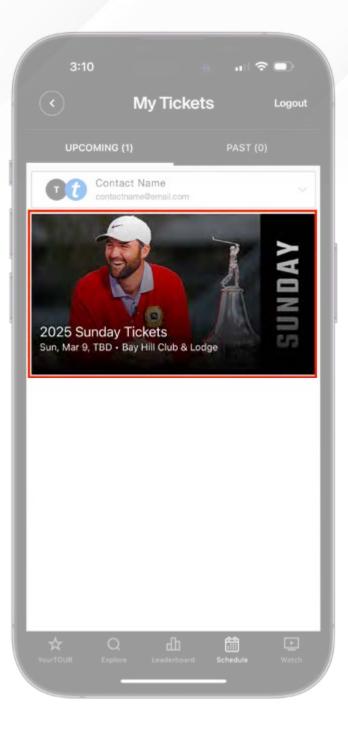
Sign in to your Ticketmaster account or create an account using the email address associated with your tickets. Click "OK" if prompted to link accounts, and "Continue" to allow "pgatour" to use "ticketmaster.com" to sign in.

gn In to Arnold Palmer vitational w to Ticketmaster? Sign Up i Important Account Update You can now use the some email and passw for both your Arnold Palmer Invitational tick account and your Ticketmaster account. Arnold Palmer Invitational ticket holder?Us your existing email to sign in and update you password if prompted. New here?Use your Ticketmaster email and password. Learn more	e email and password er Invitational ticket aster account. Il ticket holder?Use in and update your	nal master? Sign Up rtant Account Update an now use the same email and password th your Arnold Palmer Invitational ticket ant and your Ticketmaster account. d Palmer Invitational ticket holder?Use existing email to sign in and update your word if prompted. here?Use your Ticketmaster email and word.
vitational         w to Ticketmaster? Sign Up         i Important Account Update         You can now use the same email and passw for both your Amold Palmer Invitational tick account and your Ticketmaster account.         Arnold Palmer Invitational ticket holder?Us your existing email to sign in and update you password if prompted.         New here?Use your Ticketmaster email and password.	e email and password er Invitational ticket aster account. Il ticket holder?Use in and update your	nal master? Sign Up rtant Account Update an now use the same email and password th your Arnold Palmer Invitational ticket ant and your Ticketmaster account. d Palmer Invitational ticket holder?Use existing email to sign in and update your word if prompted. here?Use your Ticketmaster email and word.
<ul> <li>important Account Update</li> <li>You can now use the same email and passw for both your Arnold Palmer Invitational tick account and your Ticketmaster account.</li> <li>Arnold Palmer Invitational ticket holder?Us your existing email to sign in and update you password if prompted.</li> <li>New here?Use your Ticketmaster email and password.</li> </ul>	e email and password er Invitational ticket aster account. Il ticket holder?Use in and update your	master? Sign Up rtant Account Update an now use the same email and password oth your Arnold Palmer Invitational ticket ant and your Ticketmaster account. d Palmer Invitational ticket holder?Use existing email to sign in and update your word if prompted. here?Use your Ticketmaster email and word.
<ul> <li>Important Account Update</li> <li>You can now use the same email and passw for both your Arnold Palmer Invitational tick account and your Ticketmaster account.</li> <li>Arnold Palmer Invitational ticket holder?Us your existing email to sign in and update you password if prompted.</li> <li>New here?Use your Ticketmaster email and password.</li> </ul>	e email and password er Invitational ticket aster account. Il ticket holder?Use in and update your	rtant Account Update an now use the same email and password oth your Arnold Palmer Invitational ticket ant and your Ticketmaster account. d Palmer Invitational ticket holder?Use existing email to sign in and update your word if prompted. here?Use your Ticketmaster email and word.
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your existing email to sign in and update you password if prompted. New here?Use your Ticketmaster email and password.	in and update your	existing email to sign in and update your word if prompted. here?Use your Ticketmaster email and word.
password.	master email and	vord.
Learn more		more
noil		
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derstand that information will be used as described in both ketmaster <b>Privacy Policy</b> and	Forgot Passwo	r Me Forgot Password ast this page, you agree to the Terms of Use and information will be used as described in both the



#### o5/10 FIND YOUR TICKET(S):

Click the photo of the day you are attending.





# VIEW YOUR TICKET(S):

Click "View Ticket" to open the SafeTix rotating barcode(s). If you have multiple tickets, swipe side-to-side to see all your barcodes.





# PRESENT AT ENTRANCE:

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×	<b>2025 Sunday Tickets</b> Sun, Mar 9, TBD - Bay Hill Club & Lodge	
	Grounds	
	Grounds Ticket GRD02 22	
	Screenshots won't get you in.	
	Add to Apple Wallet	
	NO ASSIGNED SEATS / GROUNDS ACCES	s





#### **PRO TIP:**

For the fastest way in, we recommend adding your tickets to your phone's mobile wallet prior to arriving to the course. It is the easiest way to beat busy network connections. Instructions are as follows:



# **SAVE TICKETS TO YOUR DEVICE:**

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	3:10
×	2025 Sunday Tickets Sun, Mar 9, TBD - Bay Hill Club & Lodge
	Grounds
	Grounds Ticket GRD02 22
	Screenshots won't get you in.
	Add to Apple Wallet



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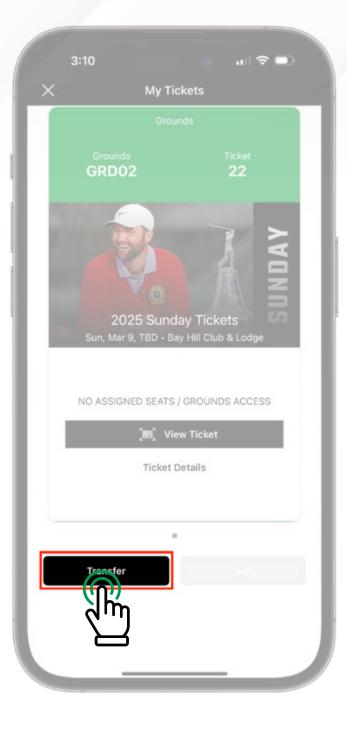
#### PGA TOUR APP

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#### TRANSFERRING TICKETS

# **TRANSFERRING TICKETS:**

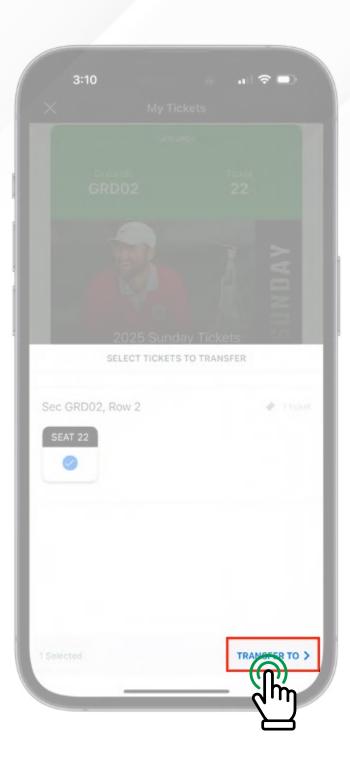
From the My Tickets page, press the "Transfer" button in the lower left.





# PICK TICKET(S) TO TRANSFER:

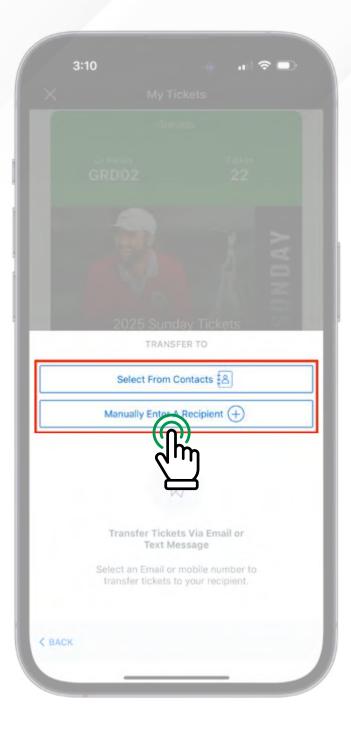
Select the ticket(s) you wish to transfer from your selected event date(s). Then press the "Transfer to" button.





### **CHOOSE A RECIPIENT:**

Either select from your list of available contacts or press "Manually Enter a Recipient".





# **ADD RECIPIENT DETAILS:**

If adding a new recipient, enter their first name, last name, email or phone number, and a note if desired. Once all information is entered, press the "Transfer Ticket" button to initiate the transfer.

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	TRANSFER	TICKETS	
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First Name First Name			
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# **TRANSFER CONFIRMATION:**

If successful, the ticket(s) information will appear with the recipient's name on it, ready to be claimed. You may also cancel the transfer from this point, if necessary.

